



Get the best  
out of Microsoft  
Teams for your  
NHS workforce

# Using Microsoft Teams within Primary Care

Microsoft Teams offers greater control and self-service, promotes collaboration across practices and in networks, presenting opportunities to save time and resources through more productive working.

## Why use Redmoor Health?

### We can help you

- Increase knowledge and utilisation of Microsoft Teams in Primary Care
- Improve workflow processes
- Increase digital literacy and confidence of your staff
- Capture best practice

### We have a

- Proven track record of supporting General Practice
- System for sharing learning
- Proven track record of delivering national programs
- Team of experts from primary care



### Productivity gains

- Improve PCN collaboration
- Improve PCN communication
  - Save travel time
- Deliver digital group consultations



### Enhance agile working

- Create a flexible workforce
  - Streamline processes
- Reduce waste, remove duplication, release time
  - Support your workforce to work flexibly and share swiftly and at scale
- Increase the digital literacy of your teams



### Deliver the solutions

- Use Teams for simple modes of communications; messages (chat), calls, video and file sharing
  - Improved networking across Teams
- All methods of communication in one single sign on system

# How Redmoor Health will help you get benefits from Teams



## Delivering online services across primary care

- Delivered online consultation for 220 practices and 1.7m patients
- Used MsTeams to manage data for the programme and improve reporting to commissioners
- Outcome – delivered online consultation for 90% of the population 6 months ahead of national target



## Using technology to improve health outcomes

- We manage social media accounts for over 250 practices across England
- We have trained over 250 nurses nationally to use digital to support patients
- We helped achieve a 13% increase in breast screening and 10% increase in cervical screening using social media



## Providing innovative learning programmes for NHS staff

- We have created an innovative training programme for digital group consultations using Teams
- We're delivering digital group consultations training using teams across all STPs in England
- We're supporting NHS England to deliver Covid-19 advice and support to vulnerable patients using Teams



## Our Promise to you

**We'll take time to understand you, your aspirations and what you want from Teams**

**We'll understand the challenges you face and work with you to use the right Microsoft tools**

**We aim to make your use of Teams as simple and straight forward as possible**

**We'll use online and recorded webinars to interact and share knowledge**



**Redmoor  
Health**

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